

## From Selling Goods to Selling Services: Firm Responses to Trade Liberalization<sup>†</sup>

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*In this paper, we focus on a new channel of adaptation to trade liberalization, namely the shift toward increased provision of services in lieu of goods production. We exploit variation in European Union trade policy to show that lower manufacturing tariffs lead firms to shift into services provision and out of goods production. We also find that a successful transition is associated with higher firm-level R&D stocks. (JEL D22, F13, F14, L16, L60, L80)*

Domestic firms respond to trade liberalization in a number of ways. As import tariffs fall, some firms shrink and eventually exit their market altogether, whereas others adapt and survive. Those who survive do so in several ways. Recent work has shown that firms respond by increasing their innovation efforts (Bloom, Draca, and Van Reenen 2016; Teshima 2009), by increasing the quality of their products (Khandelwal 2010), by refocusing their product scope on core competencies (Mayer, Melitz, and Ottaviano 2014; Liu 2010), or by decentralizing their management hierarchy (Bloom, Sadun, and Van Reenen 2010).

In this paper, we use UK firm-level data to focus on a new channel of adjustment to changes in trade policy. Namely, we demonstrate a shift toward increased provision of services in lieu of goods production. An initial look at the data suggests that this shift was potentially significant. Between 1997 and 2007 UK manufacturing import tariffs fell from an average of about 7 percent to about 3 percent, mostly as a consequence of the implementation of the Uruguay Round.<sup>1</sup> At the same time, UK manufacturing experienced a shift toward services provision relative to goods production (Figure 1). This relative decline in domestic goods production was accompanied by a leveling off of domestic production in absolute

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<sup>1</sup>See Figure A3 in the online Appendix, available at [http://web.ics.purdue.edu/~asoderbe/Papers/BSW\\_Appendix.pdf](http://web.ics.purdue.edu/~asoderbe/Papers/BSW_Appendix.pdf).

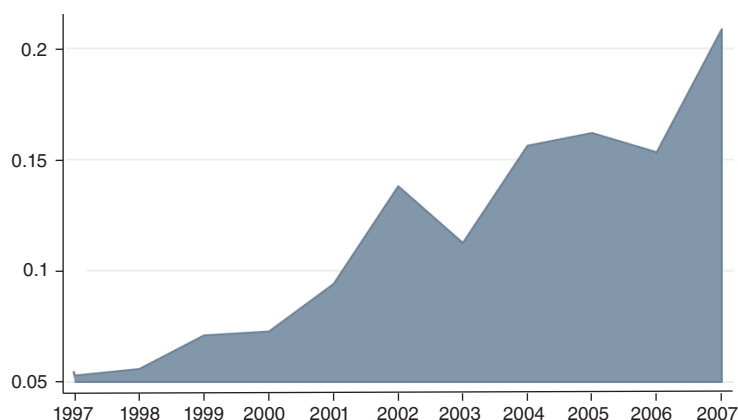


FIGURE 1. SHARE OF SERVICES IN UK MANUFACTURING (1997–2007)

*Notes:* The figure shows the ratio of services revenues to total revenues in the UK manufacturing sector over the period 1997 to 2007. See Section II for details on the underlying data.

terms and happened despite the fact that overall demand for goods grew rapidly over the period.<sup>2</sup> The reorientation toward services has also been important for overall activity in the manufacturing sector. For instance, the growth in services revenues within the manufacturing sector during this period contributed 3 percentage points to the manufacturing share of total UK output.<sup>3</sup> Thus, the long-running relative decline of manufacturing has at least in part been slowed by manufacturing becoming more services-oriented.

The shift into services production is also visible at the level of individual firms. Figure 2 plots the change in goods production versus the change in services provision for individual firms over the period 1997–2007. The negative relationship is highly statistically significant and suggests that the shift toward services took place at the level of individual firms, and was not simply a consequence of the reallocation of output shares toward more service-intensive firms or sectors.<sup>4</sup> Considered in light of these trends, existing UK firms seem to have been, on average, re-orienting production toward services.

In this paper, we use firm-level data for the United Kingdom over the period 1997–2007 to further explore the link between reductions in manufacturing import tariffs and the firm's tradeoff between goods production and the provision of services. We find that lower tariffs are associated with a shift to greater services provision relative to goods production. These results are robust to controlling for changes in manufacturing export tariffs, changes in services trade barriers, firm fixed effects and a number of time-varying firm-level covariates, as well as

<sup>2</sup>The value of UK manufacturing output grew less than half a percent per year over the period while total UK goods consumption nearly doubled. See ONS (2007a).

<sup>3</sup>Services produced by manufacturing firms count as manufacturing output in UK national accounts statistics. If we remove the increase in such services sales between 1997 and 2007 from our data (described in more detail below), we obtain a manufacturing share of 10 percent in 2007, instead of 13 percent if services sales are included.

<sup>4</sup>The coefficient of the regression line in Figure 2 is  $-0.58$  with a standard error of  $0.02$ .

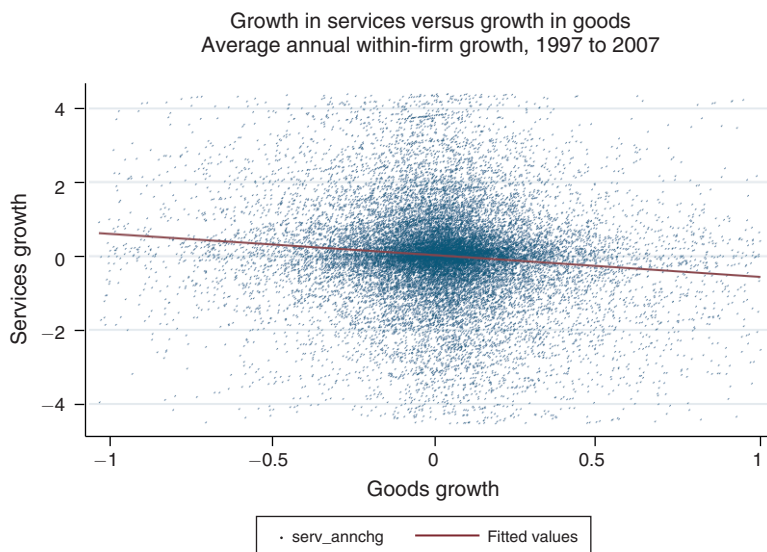


FIGURE 2. AVERAGE ANNUAL WITHIN-FIRM GROWTH IN GOODS VERSUS SERVICES

*Notes:* The figure plots the average annual log change in goods production versus services provision within firms in the UK manufacturing sector over the period 1997–2007. See Section II for details on the underlying data.

industry-specific time trends. We also show that the relative increase in services provision in response to lower manufacturing tariffs is driven by both an absolute reduction in goods production and, in particular, an absolute increase in services provision.

We discuss a number of potential mechanisms that could explain these results by generating a link between services and goods production within the firm. One possibility is that firms' goods and services outputs may be subject to demand complementarities. However, this possibility seems to be ruled out by the strong negative association between manufacturing and service outputs within firms. It is also inconsistent with the positive impact of lower goods tariffs on services, conditional on several possibly confounding covariates. A second mechanism, which is potentially more in line with the evidence, is the possibility that UK firms' relative provision of services rose due to an increase in offshoring activity. In other words, UK firms might respond to goods trade liberalization by moving their goods production overseas to foreign affiliates or arms length suppliers, while intensifying their focus domestically on headquarter services. In our empirical analysis we find that this channel was relatively unimportant. Third, firms may adjust to trade liberalization by selling industry-specific expertise that they have accumulated over time as goods producers, which they can subsequently sell in the form of services. Finally, we also consider a more traditional Heckscher-Ohlin-type mechanism in which trade liberalization drives UK manufacturing firms towards specialization in skill-intensive services production.

We attempt to distinguish between Heckscher-Ohlin mechanisms and an "expertise-driven" increase in service provision by augmenting our regression

specification with a number of interaction terms. We interact import tariffs with traditional Heckscher-Ohlin variables such as initial average wages (as a proxy for workers' skills) and initial capital intensity, as well as with a proxy for a firm's accumulated expertise (initial R&D stocks normalized by firm sales).<sup>5</sup> The empirical results suggest a prominent role for the R&D proxy for expertise in facilitating the transition to more intensive services provision in the face of goods market trade liberalization. In contrast, higher capital intensity and higher average wages are found to be relatively unimportant. These results are robust to controlling for additional interaction terms such as firm productivity and initial service intensity, which might be correlated with R&D intensity. We interpret these findings as favoring an expertise-based mechanism, although we acknowledge that they are also consistent with a more sophisticated comparative advantage story in which UK firms' comparative advantage is to be found in expertise-intensive (rather than skill- or capital-intensive) production.

Our finding that the firm's stock of accumulated expertise is important in promoting production flexibility is consistent with a strand of the management literature. For instance, Wiklund and Shepherd (2003, 1308) argue that "Knowledge about markets and technology ... potentially have strong performance implications because they increase the ability to discover and exploit opportunities." A somewhat smaller literature brings these ideas closer to the context we explore here by documenting the "servitization" of manufacturing. Neely, Benedetinni, and Visnjic (2011) document global trends in servitization, finding that around the world approximately 30 percent of manufacturing firms with over 100 employees produce services.<sup>6</sup> In a review of this literature, Baines et al. (2009) note that a particular focus of the literature is on service provision as "an opportunity to differentiate from products originating from lower cost economies," which is in line with the question we address here. In contrast to this line of research, we apply a formal econometric strategy to explore a specific determinant of the shift to increased services provision by goods producers, namely trade liberalization. We show that this determinant was quantitatively important over our sample period, with the average tariff reduction leading to an approximate 50 percent rise in firms' services-to-goods ratio, compared with firms that saw no tariff reduction.

The paper follows a line of literature that explores the within-firm response to trade and trade liberalization. Several papers document the role of trade in promoting firm productivity growth (e.g., Pavcnik 2002; Bernard, Jensen, and Schott 2006b) as well as innovation and technology adoption (e.g., Bloom et al. 2016, Lileeva and Trefler 2010, or Bustos 2011). Somewhat related to this paper, Bernard, Jensen, and Schott (2006a) show that US manufacturing firms that are more exposed to import competition from low-wage countries are more likely to switch their domestic industry. More closely related to this paper, Bernard, Smeets, and Warzynski (2017) show that Danish manufacturing firms have been switching industries, toward services,

<sup>5</sup>The use of the R&D stock as a measure of accumulated expertise has a long history beginning with Griliches (1979).

<sup>6</sup>See also Crozet and Milet (2017), who document the servitization of French manufacturing.

and furthermore that for a subset of these firms R&D plays an important role in the transition.

The paper is organized as follows. Section I describes the data and provides additional descriptive statistics documenting the nature of services activities carried out by UK manufacturing firms. Section II provides a discussion of the potential mechanisms at work. Section III describes our research design and specifications. Section IV presents the results and Section V concludes.

## I. Data and Stylized Facts

### A. Firm Data

The primary dataset used is the UK Annual Respondents Database (ARD), which contains firm-level variables over the period 1997–2007.<sup>7</sup> The ARD is drawn from an underlying register of the (near) universe of UK businesses. The data consist of the full population of large businesses (those with more than 100 or 250 employees depending on the year) as well as a random sample of smaller businesses. Here we focus narrowly on the manufacturing sector. Firms self-report their main industry of activity upon registration with Companies' House, the UK agency responsible for incorporating companies and maintaining a firm registry. Once registered, firms can (self-) report changes in their industry classification although in practice this happens only rarely, even if a firm's output mix changes substantially.<sup>8</sup> We include all firms in our sample that report that their primary activity is in manufacturing in the first year they appear in the data, and we use their industry code in that year to link in our trade barrier measures (see below).<sup>9</sup>

The ARD includes many establishment-level variables and, for our purposes, the most relevant will be the total value of services provided by the establishment, the total value of services exported by the establishment, and the total value of goods produced. Additionally, the ARD allows us to construct the physical capital stock of each firm by applying the perpetual inventory method to annual firm investments in plant and machinery. Our labor productivity measure is also recorded in the ARD data as firm value added per worker and the average firm wage is the wage bill per worker.

Additionally, we augment the ARD with the International Trade in Services Inquiry (ITIS). The ITIS survey collects data on international transactions in services by private sector companies resident in the United Kingdom, and is the main input into the trade in services account in the United Kingdom balance of payments (ONS 2007b; Breinlich and Criscuolo 2011). The ITIS covers firms with 10

<sup>7</sup>For a comprehensive description of this dataset, see Criscuolo, Haskel, and Martin (2003), or for a summary see Breinlich and Criscuolo (2011). We note that we begin our sample in 1997 because this is the first year that the ARD contains information about firms' services output.

<sup>8</sup>Less than 1 percent of the firms in the ARD report major changes in sectoral classification (switching from manufacturing to services or vice versa). As a result, around 5 percent of manufacturing firms report more service than goods sales. This pattern seems to be even more pronounced in other countries. For example, Crozet and Milet (2017) reports that in 2007, 33 percent of French firms classified as manufacturing firms were selling more services than goods.

<sup>9</sup>Our results are virtually identical if we also include the small number of firms that start in services but transition into manufacturing (we use their first manufacturing industry code to link in the trade barrier data in that case).

TABLE 1—SERVICES TYPES EXPORTED BY UK MANUFACTURING FIRMS

Service type	Enterprise-years	
	Percent	Number
Royalties and licenses	38	1,890
Technical services	36	1,787
Agricultural, mining, on-site processing services	20	986
Business and professional services	18	890
Communications services	11	542
Computer and information services	8	382
Merchanting and other trade-related services	8	378
Other trade in services	3	169
Personal, cultural, and recreational services	2	86
Construction services	2	79
Insurance services	1	25

*Notes:* The table presents the percent and number of firm years for which we observe exports of each services category. Percents are calculated relative to the total number of firm-year observations in our regression sample, which can be matched to the ITIS (4,932 observations in total). Firms can export more than one service in a given year, so that percentages add up to more than 100 percent. See Section II for details on the underlying data.

or more employees and samples around 20,000 firms per year (before 2001 this was 10,000), oversampling firms that are likely to be services traders. In contrast to the ARD, the ITIS asks about the types of services exported or imported, and the countries of destination or origin of exports and imports. The ITIS distinguishes between 38 types of services (grouped into 10 aggregate categories) and records trade with around 220 foreign countries and territories. We can use the ITIS to obtain an outline of the service export activities of manufacturing firms. Table 1 lists the types of services exported by UK manufacturing firms along with their prevalence in the data. Notably, royalties and licenses and technical services are the two most common services exports by manufacturing firms, followed with some distance by agricultural, mining, and on-site processing services, as well as business and professional services.<sup>10</sup>

Finally, we combine the ARD data with information on the annual R&D investments by firms, drawn from the Business Expenditure on Research and Development (BERD) dataset. We construct the R&D stock for each firm using the perpetual inventory method applied to the BERD flows, adopting an economic depreciation rate of 30 percent.<sup>11</sup> Throughout, we normalize this measure by firm revenue in order to capture firm intensity in R&D.<sup>12</sup>

Our final dataset contains up to 45,000 individual firms depending on the specification (as noted in the regression tables), covering 225 manufacturing industries at the 4-digit level of the UK Standard Industrial Classification (UK SIC)

<sup>10</sup> Note that the ARD only contains the total value of service production (i.e., not by service type), so that we cannot provide a similar breakdown for overall service production.

<sup>11</sup> We choose this value following the convention in the literature; see, for instance, Bloom, Griffith, and Van Reenen (2002). However, our results are virtually unchanged for values near this.

<sup>12</sup> We scale the R&D stock by firm revenue in order to capture firm intensity in R&D. This is consistent with the idea that even small firms that are relatively R&D active may apply their accumulated expertise to services provision. Stated differently, we do not believe that firm size, and, hence, the absolute size of the R&D stock, is necessarily the key determinant of the likelihood of transition.



TABLE 2—FIRM ENTRY AND EXIT

Year	Firms	Entrants		Exiters		Stayers	
		Count	Percent	Count	Percent	Count	Percent
1997	11,086	11,086	100	5,453	49	—	—
1998	11,386	5,753	51	5,621	49	3,737	33
1999	11,161	5,396	48	5,568	50	3,164	28
2000	10,974	5,381	49	5,482	50	3,196	29
2001	11,457	5,965	52	5,812	51	3,082	27
2002	10,541	4,896	46	5,226	50	3,280	31
2003	10,307	4,992	48	5,013	49	3,151	31
2004	10,020	4,726	47	5,064	51	3,019	30
2005	9,417	4,461	47	5,035	53	2,596	28
2006	8,587	4,205	49	4,171	49	2,602	30
2007	9,448	5,032	53	9,448	100	—	—

*Notes:* The total number of firms in the full data are reported along with their persistence in the sample. Entrants are firms that were not in the sample in the prior period but are in the sample in the current period. Exiters are firms that are in the sample in the current period but are not in the sample in the following period. Stayers are firms that are in the sample in the prior, current, and following period. The percent is the percentage of total firms in each category—a firm only present in the current period will be both an exiter and an entrant so our fractions need not sum to 100 percent.

over the period 1997–2007.<sup>13</sup> As noted, the sample of small firms in the ARD is a repeated cross section, such that small firms' tenure in our dataset is variable and usually short.<sup>14</sup> In addition, there is quite a bit of churning of firms into and out of our sample though the extent of the churning is stable across years. The most important reason for sample exit is the sample design underlying the ARD and, in particular, the random sampling of small and medium-sized firms.<sup>15</sup> Nevertheless, we discuss this issue further in our robustness checks and provide evidence that sample entry/exit is unlikely to be problematic for our results. For example, we show that our results are almost identical across subsamples that include firms with relatively short or relatively long tenures in our dataset. We also present results for attrition probability regressions, which show that the probability of actual exit (as opposed to exit from the sample) in response to tariff cuts is not higher for firms with initially lower service shares.<sup>16</sup>

<sup>13</sup> In specifications that include the R&D stock variable, the number of firms is reduced due to the smaller sample of firms drawn for the BERD.

<sup>14</sup> Online Appendix Table A2 documents the number of firms in our dataset by tenure, where we see that indeed the most common tenure is one year.

<sup>15</sup> See Partington (2001) for details. As discussed, larger firms are always sampled. Medium-sized enterprises (between 10 and 100 to 250 employees) are rotated out of the sample at a rate of 50 percent per year, meaning that half the businesses that are in the survey in year one are also included for year two. Smaller businesses are usually only included for one year, meaning that the exit rate for such firms is 100 percent. Using these re-sampling probabilities by size band together with the number of firms in each band yields an average resampling-induced exit probability of around 45 percent. As a consistency check, we have also computed an indicator for true firm exit (as opposed to exit from the ARD sample) using the UK's firm register (the BSD) from which the ARD sample is drawn. This shows that the average true exit probability for the firms that appear in our sample at some point is indeed only around 4.5 percent per year, again suggesting that only a small part of the sample exit rate of 49–51 percent reported in Table 2 is due to true exit.

<sup>16</sup> In online Appendix Table A3, we further document for each two-digit industry the average number of firms and average industry sales over 1997–2007.

### B. Trade Barrier Data

Import tariffs ( $\tau_{jtG}^M$ ) for each industry and year in our sample are collected from the World Trade Organization (WTO) Tariff Database. We focus on Most Favored Nation (MFN) tariffs, which do not vary across WTO member countries. We aggregate tariff line information to the 4-digit UK SIC level using concordances provided by the United Nations Statistics Division and taking simple averages across tariff lines. Note that changes in MFN tariffs were the most important source of variation during our sample period in the European Union's (EU) (and hence the UK's) external tariff, in the sense that they applied to imports from all other WTO members, covering almost all of the UK's imports from outside the EU. The EU also negotiated a number of free trade agreements between 1997 and 2007 but these were with smaller trading partners which accounted for only a small share of the UK's non-EU trade.<sup>17</sup> While average MFN import tariffs were already relatively low in 1997 (around 5 percent), this average hides substantial sectoral heterogeneity. In 1997, ad-valorem tariffs ranged from 0 percent to over 40 percent in some sectors. By 2007, average tariff levels had halved to around 2.5 percent and the highest tariffs to just over 20 percent, implying tariff reductions of up to 20 percentage points.

Our empirical strategy also requires average goods export tariffs ( $\tau_{jtG}^X$ ) faced by UK firms in foreign destinations. These come from the United Nations' Trade Analysis and Information System (TRAINS) as cleaned and expanded by Feenstra and Romalis (2014).<sup>18</sup> We aggregate these product-destination-year specific tariffs in two steps. First, using a concordance between SITC and UK SIC provided by the United Nations Statistics Division, we construct destination-specific export tariffs at the UK SIC 4-digit level by taking simple averages across the SITC tariff lines mapping into a given UK SIC code. We then aggregate across destination countries using average trade shares of each destination country in total UK exports between 1994–1996. The resulting average ad valorem tariff varies at the year and 4-digit SIC-level, and captures the average goods export barriers faced by UK manufacturing firms in a given industry and year.<sup>19</sup>

In one of our robustness checks we also control for intermediate input tariffs for goods which we compute as the weighted average of the UK import tariffs of all industries  $k$  supplying a given industry  $j$ :

$$\text{Input tariff}_{jt} = \sum_k w_{kj} \times \tau_{ktG}^M,$$

where  $\tau_{ktG}^M$  is industry  $k$ 's goods import tariff (described above) and  $w_{kj}$  is the cost share of industry  $k$  in the production of goods in industry  $j$  in 1995. We obtain

<sup>17</sup> See [http://ec.europa.eu/trade/policy/countries-and-regions/agreements/index\\_en.htm](http://ec.europa.eu/trade/policy/countries-and-regions/agreements/index_en.htm) for a list of EU trade agreements. Importantly, MFN tariffs applied to all of the UK's major non-EU trading partners, such as the United States, Japan, and China. (China had been granted most-favored nation status by the EU in 1985, long before its eventual WTO accession in 2001.)

<sup>18</sup> We thank John Romalis for making these data available to us.

<sup>19</sup> We use simple averages or pre-period weights to avoid or reduce endogeneity problems arising from the use of contemporary trade weights (that are themselves a function of tariffs).



information on  $w_{kj}$  from the UK Input-Output Analytical Table for 1995 (Office of National Statistics 2002).

For measures of services trade barriers ( $\tau_{jIS}^M$  and  $\tau_{jIS}^X$ ), we rely on the OECD's Product Market Regulation (PMR) index, which quantifies barriers to services trade in different service types for OECD and selected third countries.<sup>20</sup> Unfortunately, there is no existing concordance between these service types and UK SIC industries. Thus, in a first step we need to determine the service types that correspond to each SIC industry. To do this, we focus on the service types that are imported and exported by firms in a particular SIC industry, obtained from the UK ITIS. For imports, we compute the share of each service type imported by the firms in a given sector in the total service imports of these firms. We then use these shares as weights to aggregate the service-type specific trade barriers from the PMR to obtain UK SIC-specific import barriers.<sup>21</sup> For exports, we first compute service-type weights in a similar manner and calculate destination-industry-specific export barriers by combining the weights and the service-specific barriers for each foreign country reported by the OECD PMR index. Similar to goods export tariffs, in a final step we aggregate across all foreign countries using the share of each country in total UK services exports between 1994–1996.

Note that for most of our analysis, our focus will be on the effect of import tariffs on the relative mix of service and goods production, controlling for the other trade barriers just discussed. Tariffs have a number of important advantages over other measures of the intensity of import competition. Most importantly, they are under the direct control of policy makers, rather than being determined by a complex array of additional general equilibrium forces, as is the case for import penetration ratios. As such, understanding the impact of tariff changes on service intensity is of much more direct policy relevance.<sup>22</sup>

Second, tariffs are arguably more exogenous than general equilibrium outcomes such as imports. This is particularly true in our setting, given that both manufacturing import and export tariffs are negotiated by the European Commission for the European Union as a whole, making them less likely to be endogenous to UK industrial trends. Also note that in contrast to regional trade agreements, MFN tariff changes are the result of multilateral negotiations involving a large number of countries, making it more difficult for individual firms or sectors to influence their outcome. Indeed, this is another important reason for why we focus on MFN tariffs. Services trade barriers are more heterogeneous and still more influenced by national policies. But even here, bilateral negotiations with other countries and trading blocks fell within the remit of the European Commission for the second half of our sample period, and services barriers were brought into the remit of the World Trade

<sup>20</sup> These data are available at [www.oecd.org/economy/growth/](http://www.oecd.org/economy/growth/).

<sup>21</sup> We use the first year in our sample (1997) to construct these weights in order to reduce endogeneity problems. Unfortunately, no firm-level service import data is available prior to 1997, so that we cannot use pre-sample weights as for our goods export tariffs. Note that constructing weights at the industry rather than the firm level helps reduce endogeneity problems from using trade-based weights.

<sup>22</sup> See, for instance, Rodríguez and Rodrik (2001) and Trefler (2004) for a discussion of this point and a criticism of more indirect measures such as import penetration ratios. In any case, below we demonstrate that regressing service shares on import penetration ratios instead of import tariff yields qualitatively similar results.

TABLE 3—CHANGE IN SERVICES SHARE AND BEGINNING-OF-PERIOD FIRM-LEVEL COVARIATES

Variables	$\Delta$ Ratio of services/goods revenue				
	(1)	(2)	(3)	(4)	(5)
log(initial average wage)	0.00093 (0.00050)				−0.00175 (0.00142)
log(initial R&D)		0.00091 (0.00027)			0.00099 (0.00031)
log(initial capital stock)			−0.00013 (0.00016)		−0.00051 (0.00036)
log(initial total revenue)				0.00042 (0.00012)	0.00014 (0.00041)
Observations	60,880	15,346	64,160	64,160	14,644
Firms	22,430	5,007	23,166	23,166	4,895
$R^2$	0.000	0.001	0.000	0.000	0.001

Notes: The table presents results for regressions of the annual percentage-point change in the share of services in total revenue (denoted  $\Delta$  Ratio of Services/Goods Revenue) on the firm-level variables listed in the first column. Firm-level variables are measured at the beginning of the period over which the change in the dependent variable is calculated. See Section II for details on the underlying data. Standard errors are clustered at the industry level and are in parentheses.

Organization as part of the Uruguay Round.<sup>23</sup> We return to this issue in Section IV below where we report additional econometric evidence for the exogeneity of tariff reductions and discuss potential remaining issues. In Section IV, we also show that our results are robust to using (likely endogenous) import penetration ratios instead of import tariffs.

### C. Stylized Facts

This section presents basic descriptive statistics on the provision of services by UK manufacturing firms. To begin, we restate two findings presented in the introduction. Figure 1 documents the share of services revenues in total revenues across all UK firms between 1997 and 2007. We see that since 1997 the fraction of service activity within manufacturing firms has grown steadily, reaching 20 percent in 2007. Figure 2 then plots the average annual change in services revenue over the period against the change in goods revenue for each firm in the sample. The fitted line indicates that, on average, goods and services are substitutes within the firm.<sup>24</sup>

Focusing in more detail on the evolution of services provision within UK firms, Table 3 provides further information on the evolution of manufacturing firms' services shares and a number of firm-level covariates (average wages, capital and R&D stocks, and total revenues). Specifically, we regress the annual percentage point change in the share of services in total output (i.e.,  $share_t - share_{t-1}$ ) on firm-level variables measured at the beginning of the period (i.e., at  $t - 1$ ). As seen, higher initial wages, R&D stocks, and total output are associated with a stronger shift into services, whereas the

<sup>23</sup>The European Commission obtained explicit powers to negotiate services trade policy in addition to goods trade policy in the Treaty of Nice (2001). Trade policy in services is restricted by the General Agreement on Trade in Services (GATS) of 1995, although it is still unclear to what extent the Uruguay Round triggered a liberalization of services trade in addition to goods trade (see Francois and Hoekman 2010).

<sup>24</sup>The coefficient of the regression line in Figure 2 is  $-0.58$  with a standard error of  $0.02$ .

initial capital stock is negatively (though insignificantly) correlated with the change in the services share. Interestingly, when we include all four determinants jointly, only the coefficient on initial R&D stocks remains positive and significant.

## II. Mechanisms

Here we highlight potential theoretical channels through which trade liberalization may affect relative goods output and services provision at the level of the firm over time. First, it may simply be the case that a firm's goods and services outputs are complements on the demand side. For example, a firm may produce a product that requires some level of ongoing support, such as a manufacturer who provides regular service on their product for some period after purchase. In this case we would observe a strong, positive relationship between the level of goods and services output at the firm level, and a simultaneous reduction in both output types in the face of trade liberalization. However, in light of the fact that we find a strong, negative correlation between goods and services production within firms, we rule this out as a potential explanation for our results.

We focus instead on three alternative channels. First, a Heckscher-Ohlin mechanism in which increased global engagement by low-skill abundant developing countries alters global production patterns may have impacted the relative provision of services across UK firms. More specifically, from the UK perspective increased firm specialization according to comparative advantage would lead to a shift toward greater skill-intensive production, particularly within industries that are overall skill-intensive (see Crozet and Trionfetti 2013, for a model of firm-level comparative advantage).<sup>25</sup> Since many UK manufacturing industries are likely to be relatively skill intensive, this comparative advantage mechanism may manifest as an on-average, firm-level shift toward increased use of skill, which may correlate with an increase in relative services provision to the extent that services are skill intensive. We return to this prediction in Section IVC.

Second, import competition in the goods market may lead to increased offshoring of goods production by UK firms. There is, of course, a large literature exploring the decision by multinational firms to increasingly locate headquarters services in human capital-rich developed countries while offshoring low-skill-intensive aspects of the production process to developing countries.<sup>26</sup> By focusing narrowly on a firm's activities within a single country (as we do) one may mistakenly attribute increased offshoring to an overall decline in goods production by firms. This may lead to an observed relative rise in the services share for all firms, and particularly for initially low-skill intensive firms that have the greatest incentive to engage in offshoring (see Grossman and Rossi-Hansberg 2008 or Wright 2014). With respect to this potential channel, we can test directly for an offshoring response to trade liberalization, and we do so in Section IVB.

<sup>25</sup> Crozet and Trionfetti (2013) shows that firms that are intensive in the factor used intensively in their industry and of which their country is relatively well endowed have a comparative advantage over firms with identical factor intensity in other countries.

<sup>26</sup> See Crinó (2009) for a review of this literature.

Finally, a shift toward increased relative provision of services may reflect a shift toward sales of accumulated expertise by UK firms. In other words, over time firms may accumulate industry- and product-specific expertise as a byproduct of their research, development, and production of goods, and this expertise may be embodied by workers within the firm. When confronted with increased competition in the goods market, firms may then leverage this knowledge in the market for services. In effect, the firms can sell their accumulated market-specific expertise in lieu of goods. However, since the knowledge is embodied, the switch to services will come at the expense of goods production. One version of this mechanism is explored by Bloom et al. (2012). In their “trapped factors” model the opportunity cost of producing services (in their case the focus is on the opportunity cost of innovation, but the model’s mechanism is not specific to this case) falls in the face of increased import competition in goods due to the fact that there are adjustment costs associated with moving factors out of one output type and into another. Alternatively, in the online Appendix, we present a similar model in which firm-specific expertise is rival in its use across output types (goods or services) but where larger stocks of expertise reduce the magnitude of the rivalry, thereby making it easier for the firm to transition out of one output type and into another. In both cases it is an increase in the relative profitability of services due to a rise in import competition in the goods market that induces the transition. In this case there are two primary empirical predictions that would be observable in our data. First, the switch to services provision may again be relatively pronounced among low-skill-intensive firms as skilled workers are brought onboard to a greater extent among these most affected firms, a prediction that is difficult to distinguish from the more straightforward Heckscher-Ohlin mechanism described above. However, a second prediction is that the shift toward an increased services provision should be greater within firms that *ex ante* perform more R&D (a proxy for expertise), and we explicitly test this hypothesis in Section IVC.

In sum, each of these channels may lead to a within-firm shift toward a more skilled workforce, which we will proxy with the firm’s average wage.<sup>27</sup> However, beyond this, the second channel predicts an increase in offshoring. To explore this channel, we focus on the fact that offshoring is typically associated with an increase in exports of headquarters services, which we can observe. Finally, the third channel predicts a rise in R&D intensity within the firm, and we explore this channel by exploiting available R&D data. We keep these implications in mind and refer back to them in the empirics.

### III. Empirical Approach

In this section, we explore the magnitude of the within-firm response to trade liberalization. Specifically, we estimate specifications relating the ratio of a firm’s revenues from services relative to goods ( $R_{iTS}/R_{iTG}$ ) to reductions in MFN import tariffs. We also include a number of additional firm- and sector-level controls to further reduce the threat of omitted variable bias and to increase the precision of

<sup>27</sup> Unfortunately, the ARD does not contain information on skill levels, so we cannot use a more direct proxy.

our estimates. At the sectoral level, we control for variation in the other three trade barriers affecting UK firms i.e., UK import and export barriers for services trade, as well as the export tariffs faced by goods producers. Variation in any of these trade barriers will clearly have a direct impact on the optimal choice of production of goods relative to services, and we therefore want to control for these potential determinants of relative output. At the level of individual firms, we control for the average wage bill, as a proxy for input prices and the skill level of the work force, and labor productivity, as a proxy for firm-specific productivity shocks.<sup>28</sup> In addition, we include year fixed effects, which will capture any macro-level trends in input prices and technologies; and in our preferred specifications, we add firm fixed effects and two-digit industry time trends to control for firm-specific, time-invariant factors and productivity trends, as well as trends in aggregate expenditure on each industry's output.

Finally, we note that our baseline specification, while formally atheoretical, is consistent with the equilibrium ratio of services to goods output implied by a straightforward monopolistic competition model, an example of which we present in the online Appendix.

These considerations lead us to the following reduced-form specification relating the ratio of a firm's revenues from services relative to goods ( $R_{ijtS}/R_{ijtG}$ ) to the channels discussed above:

$$(1) \quad \frac{R_{ijtS}}{R_{ijtG}} = \exp \left[ \eta_i + \theta_t + \beta_1 \tau_{jtG}^M + \beta_2 \tau_{jtG}^X + \beta_3 \tau_{jtS}^M + \beta_4 \tau_{jtS}^X + \beta_5 \ln \bar{w}_{ijt} + \beta_6 \ln \psi_{ijt} + \rho_m t \right] + \epsilon_{ijt},$$

where the  $\tau$ s represent import ( $M$ ) and export ( $X$ ) barriers for goods ( $G$ ) and services ( $S$ ) associated with firm  $i$ 's industry  $j$ . Firm and year fixed effects are denoted by  $\eta_i$  and  $\theta_t$ , respectively. The firm's average wage and labor productivity are  $\bar{w}_{ijt}$  and  $\psi_{ijt}$ , and  $\rho_m t$  is a 2-digit industry time trend. The main coefficient of interest is on goods import tariffs,  $\beta_1$ , since its sign indicates whether firms react to tariff reductions by increasing services output relative to goods output ( $\beta_1 < 0$ ) or by reducing it ( $\beta_1 > 0$ ). While our main interest is in the output of services relative to goods, we also estimate versions of (1) in which we use goods or services revenues separately as the dependent variable. This allows us to evaluate whether changes in relative revenues are driven by goods, services, or both.<sup>29</sup>

We have chosen an exponential conditional mean function for our baseline specifications, which we estimate via Poisson Pseudo-Maximum Likelihood (PPML) techniques. The use of PPML estimation is motivated by two specific features of our data. First, there are many zeros for the value of services revenue, i.e., the majority

<sup>28</sup> We acknowledge that wages and productivity are potentially endogenous. As we show below, excluding them does not affect our results.

<sup>29</sup> Note that we use contemporaneous variation in tariffs rather than lags or leads. On the one hand, it may take time to expand services production relative to good production. On the other hand, the tariff reductions agreed to in the Uruguay round were phased in over several years and the reduction schedule was widely publicized. Thus, UK firms would have been aware of the timing of tariff cuts and might have started the shift into services production before the actual reductions took place. Using contemporaneous variation strikes a balance between these opposing arguments and also maximizes our sample size.

of firms in our data do not provide services.<sup>30</sup> A log-linear specification would thus need to drop a large part of the sample. Second, given the highly skewed distribution of revenues across firms it is unlikely that the unexplained variation in (1), or its counterparts with goods and services revenues only, will be homoskedastic. As Silva and Tenreyro (2006) point out, the log of the error term will then be correlated with the regressors, due to the mechanical correlation between the mean and variance of a logged variable. PPML estimation addresses both of these issues and, importantly, seems to be a superior estimator relative to alternatives such as Tobit or Gamma PML (see Silva and Tenreyro 2006 or Head and Mayer 2014).<sup>31</sup> Throughout, we cluster standard errors at the 4-digit industry level because our regressor of interest ( $\tau_{jtG}^M$ ) only varies by 4-digit industry and year.

In an additional set of specifications, we interact a number of firm-level variables with goods import tariffs in order to explore the underlying features that are predictive of a successful transition toward greater relative provision of services in the face of trade liberalization. This will also be helpful in discriminating between the remaining mechanisms discussed in Section II (Heckscher-Ohlin versus accumulated expertise). Specifically, we look at the role of firm intensity in skill, firm intensity in capital, and the firm's accumulated expertise. To do this we proxy the average skill level of the firm with the average firm wage in the first year we observe a firm in our data.<sup>32</sup> We also exploit data on the firm's initial period capital stock and the firm's initial R&D stock (both normalized by total firm revenues) in order to proxy for capital intensity and firm expertise, respectively. We focus on these time-invariant measures in order to mitigate the potential endogeneity between our dependent variable and each of these variables over the period. Finally, we add terms that interact the firm's initial labor productivity and initial level of services provision with goods tariffs, since these may be correlated with a firm's overall capacity to provide services.<sup>33</sup> Formally, we estimate versions of the following specification:<sup>34</sup>

$$\begin{aligned}
 (2) \quad \frac{R_{ijtS}}{R_{ijtG}} = & \exp \left[ \eta_i + \theta_t + \alpha_1 (\ln R\&D_{ij} \times \tau_{jtG}^M) + \alpha_2 (\ln Cap_{ij} \times \tau_{jtG}^M) \right. \\
 & + \alpha_3 (\ln \psi_{ij} \times \tau_{jtG}^M) + \alpha_4 (\ln \bar{w}_{ij} \times \tau_{jtG}^M) \\
 & + \alpha_5 (\ln InitServ_{ij} \times \tau_{jtG}^M) + \alpha_6 \tau_{jtG}^M + \alpha_7 \tau_{jtG}^X \\
 & \left. + \alpha_8 \tau_{jtS}^M + \alpha_9 \tau_{jtS}^X + \alpha_{10} \ln \bar{w}_{ijt} + \alpha_{11} \ln \psi_{ijt} + \rho_m t \right] + \varepsilon_{ijt},
 \end{aligned}$$

<sup>30</sup>In our baseline specification (see Table 4), 70 percent of firm-year observations for service revenues and the ratio of services to goods revenues are zero.

<sup>31</sup>Note that the coefficient on goods tariffs ( $\beta_1$ ) measures a semi-elasticity as can be verified by differentiating (1) with respect to  $\tau_{jtG}^M$ . The corresponding OLS specification (which would produce biased estimates) would be a regression of the log of  $R_{ijtS}/R_{ijtG}$  on the tariff variable. As a simple illustrative exercise to show that  $\log(R_{ijtS}/R_{ijtG})$  is not dominated by outliers, we plot its distribution in the online Appendix, Figure A1, though again we note that taking the log leads to a large amount of zeros being dropped.

<sup>32</sup>Unfortunately, the ARD does not contain information on more direct proxies for skill intensity, such as education levels or the share of white-collar workers.

<sup>33</sup>Labor productivity might play a role if the transition into services production requires a fixed cost investment. This investment would only be profitable for more productive firms, and we should observe a stronger shift into services for such firms in response to the tariff reductions.

<sup>34</sup>Note that the main effects of the initial firm-specific variables are subsumed in the firm fixed effects.



TABLE 4—BASELINE RESULTS

Variables	Ratio of service/goods revenue						
	(1)	(2)	(3)	(4)	(5)	(6)	(7)
Goods import tariffs	−0.916 (0.306)	−0.893 (0.329)	−0.859 (0.328)	−0.141 (0.063)	−0.184 (0.062)	−0.209 (0.064)	−0.217 (0.066)
Goods export tariffs		−0.148 (0.132)	−0.147 (0.125)	0.010 (0.139)	−0.038 (0.045)	−0.052 (0.047)	−0.051 (0.047)
Services export barriers		0.129 (0.142)	0.140 (0.134)	2.701 (1.274)	0.015 (0.090)	0.040 (0.086)	0.119 (0.092)
Services import barriers	0.945 (0.611)	1.115 (0.597)	0.971 (0.577)	4.207 (4.469)	−0.625 (1.118)	−0.210 (1.047)	−0.835 (1.248)
log(labor productivity)			0.114 (0.239)	−0.005 (0.204)		−0.275 (0.228)	−0.272 (0.227)
log(average wage)			0.146 (0.067)	−0.017 (0.094)		0.957 (0.359)	0.954 (0.359)
Year FEs	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Industry FEs	No	No	No	Yes	No	No	No
Firm FEs	No	No	No	No	Yes	Yes	Yes
Time trends	No	No	No	No	No	No	Yes
Observations	109,598	107,073	97,502	97,502	60,416	54,905	54,905
Number of firms	46,164	45,232	40,948	40,948	15,525	14,284	14,284

Notes: PPML regressions of the ratio of a firm's revenues from services and revenues from goods on industry tariffs, the log of firm productivity, and the log average wage. FE indicates fixed effects in the model. Time trends are two-digit UK SIC industry time trends. Standard errors are clustered at the industry level and are in parentheses.

Source: ONS Annual Respondents Database (ARD) and International Trade in Services Inquiry (ITIS)

where  $R\&D_{ij}$  and  $Cap_{ij}$  denote a firm's initial R&D and capital stock,  $\psi_{ij}$  and  $\bar{w}_{ij}$  its initial productivity and average wage, and  $InitServ_{ij}$  its initial service share. All remaining regressors are as in specification (1). We are particularly interested in the interaction term coefficients  $\alpha_1, \alpha_2, \alpha_3, \alpha_4$ , and  $\alpha_5$ .

#### IV. Empirical Results

In this section, we present our empirical results. We first show that lower manufacturing import tariffs were associated with increased services provision relative to goods production on average. We then explore the robustness of our results and analyze the firm characteristics that influence the extent of the transition into services.

##### A. Firm Response to Trade Liberalization

*Baseline Results.*—Table 4 presents the results from estimating equation (1). In column 1, we include only the import barriers for goods and services as well as year fixed effects. Columns 2–7 add additional regressors and fixed effects that progressively make the specifications more restrictive. In column 2, we add export barriers for goods and services, column 3 adds firm-level wages and labor productivity, and in column 4, we control for 4-digit industry fixed effects. Finally, columns 5–7 add firm fixed effects, where columns 5 and 6 compare the estimates with and without the potentially endogenous firm average wage and productivity controls, while column 7 adds two-digit industry time trends.

Throughout Table 4, the coefficient on our main variable of interest (manufacturing import tariffs) is negative and highly statistically significant, indicating that lower import tariffs are associated with higher services revenues relative to goods revenues. This suggests that, at least on average, firms shift toward increased provision of services in the face of falling import barriers. We further note that the inclusion or exclusion of (potentially endogenous) wage and productivity controls has little effect on the estimates. Finally, controlling for industry or firm fixed effects leads to a steep fall in the coefficient on goods tariffs, suggesting that there is a significant amount of unobserved heterogeneity across firms and industries that is correlated with tariff reductions. The fact that coefficient estimates also change (albeit less) when industry fixed effects are replaced with firm fixed effects further implies that unobserved within-industry heterogeneity might also be a problem. By contrast, including industry-time trends leaves coefficient estimates basically unchanged. We thus consider our firm fixed effects regressions (with or without industry-time trends) to be the most reliable specifications and focus on them for most of the subsequent discussion and results.<sup>35,36</sup>

We next explore whether the shift to greater relative services provision is due to higher services revenues, lower goods revenues or a combination of both. Tables 5 and 6 are similar to those in Table 4, but replace relative revenues by services and goods revenues, respectively. We see that lower manufacturing import tariffs led to both higher services revenues and lower goods revenues.<sup>37</sup> The results are most significant for services revenues, where we find a negative and highly significant coefficient on goods import tariffs in all but column 4. For goods, the results are slightly less robust, but the relevant coefficient is also either positive and significant or insignificant, indicating that lower manufacturing import tariffs did decrease goods revenues, or at least did not increase them.

*Economic Significance.*—We now look more closely at the economic significance of our baseline estimation. A first approach is to compare the magnitudes implied by our coefficient estimates to the actual shift into services observed during our sample period. According to our preferred specifications (columns 5–7 in Table 4), a 1 percentage point reduction in goods import tariffs led to an approximate increase of 18–22 percent in the ratio of services to goods revenues. Over the period 1997–2007, goods import tariffs declined by 2.5 percentage points on average across industries.

<sup>35</sup> Note that the number of observations drops sharply when we include firm fixed effects. This is because firms with only one year of tenure in the data and firms whose service-to-goods ratio does not change over time do not contribute to the Poisson likelihood function and are dropped from the data (see Cameron and Trivedi 1998). In the Appendix, we replicate results for columns 1–4 for the smaller sample used for the firm fixed effects regressions. The results are almost identical to column 1–4 in Table 4, demonstrating that the change in coefficient estimates is due to the inclusion of firm fixed effects rather than changes in sample composition.

<sup>36</sup> In contrast to goods import tariffs, results for our remaining trade barrier measures (goods export tariffs and services import and export barriers) are less consistent across columns and are mostly insignificant. One explanation for this is that they are much less precisely measured than import tariffs. Export tariffs are a trade-weighted average across the import tariffs imposed by foreign countries, so that the same measure applies to different UK firms in the same industry, irrespective of their actual export patterns. For services, an additional problem is that services barriers are much harder to measure. In contrast to goods trade, where tariffs provide a simple and easily quantifiable restrictiveness measure, barriers for services include a wide range of regulatory and policy instruments.

<sup>37</sup> In unreported results (available on request), we find that the effect on total sales (goods plus services) is close to zero and not statistically significant for most specifications, including our preferred ones with firm fixed effects.

TABLE 5—SERVICES REVENUES AS DEPENDENT VARIABLE

Variables	Services revenue						
	(1)	(2)	(3)	(4)	(5)	(6)	(7)
Goods import tariffs	−0.597 (0.227)	−0.478 (0.212)	−0.319 (0.167)	−0.013 (0.017)	−0.025 (0.012)	−0.024 (0.011)	−0.026 (0.012)
Goods export tariffs		−0.275 (0.253)	−0.154 (0.123)	0.015 (0.071)	−0.116 (0.048)	−0.093 (0.046)	−0.095 (0.047)
Services export barriers		−0.720 (1.513)	−0.160 (0.429)	0.082 (0.095)	0.133 (0.099)	0.113 (0.082)	0.133 (0.082)
Services import barriers	2.526 (0.823)	2.598 (1.009)	2.551 (0.742)	4.281 (1.323)	0.499 (0.597)	0.632 (0.426)	0.711 (0.450)
log(labor productivity)			0.429 (0.176)	0.522 (0.193)		0.206 (0.070)	0.193 (0.069)
log(average wage)			1.177 (0.081)	0.977 (0.039)		0.403 (0.137)	0.395 (0.135)
Year FEs	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Industry FEs	No	No	No	Yes	No	No	No
Firm FEs	No	No	No	No	Yes	Yes	Yes
Time trends	No	No	No	No	No	No	Yes
Observations	114,006	111,436	101,383	101,383	58,192	56,782	56,782
Number of firms	47,919	46,937	42,480	42,480	15,939	14,709	14,709

Notes: PPML regressions of the firm's revenues from services on industry tariffs, the log of firm productivity, and the log average wage. FE indicates fixed effects in the model. Time trends are two-digit UK SIC industry time trends. Standard errors are clustered at the industry level and are in parentheses.

Source: ONS Annual Respondents Database (ARD) and International Trade in Services Inquiry (ITIS)

TABLE 6—GOODS REVENUES AS DEPENDENT VARIABLE

Variables	Goods revenue						
	(1)	(2)	(3)	(4)	(5)	(6)	(7)
Goods import tariffs	0.059 (0.012)	0.023 (0.014)	0.007 (0.005)	0.004 (0.002)	0.000 (0.002)	0.000 (0.003)	−0.002 (0.002)
Goods export tariffs		0.079 (0.016)	0.029 (0.010)	0.011 (0.011)	−0.002 (0.091)	0.003 (0.005)	0.003 (0.006)
Services export barriers		−0.006 (0.062)	0.011 (0.042)	−0.033 (0.019)	−0.022 (0.051)	−0.023 (0.015)	−0.025 (0.014)
Services import barriers	0.373 (0.221)	0.322 (0.228)	0.105 (0.104)	0.015 (0.233)	0.141 (0.053)	0.111 (0.045)	0.099 (0.046)
log(labor productivity)			0.316 (0.055)	0.352 (0.045)		0.170 (0.026)	0.168 (0.023)
log(average wage)			0.978 (0.026)	0.956 (0.015)		0.700 (0.031)	0.699 (0.031)
Year FEs	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Industry FEs	No	No	No	Yes	No	No	No
Firm FEs	No	No	No	No	Yes	Yes	Yes
Time trends	No	No	No	No	No	No	Yes
Observations	113,127	110,557	100,608	100,608	81,277	78,983	78,983
Number of firms	47,594	46,648	42,199	42,199	23,024	21,128	21,128

Notes: PPML regressions of the firm's revenues from goods on industry tariffs, the log of firm productivity, and the log average wage. FE indicates fixed effects in the model. Time trends are two-digit UK SIC industry time trends. Standard errors are clustered at the industry level and are in parentheses.

Source: ONS Annual Respondents Database (ARD) and International Trade in Services Inquiry (ITIS)

TABLE 7—RELATING SERVICES RELATIVE TO GOODS SALES WITH FIRM OUTCOMES

Variables	Total sales (1)	Average wage (2)	Employment ARD (3)	Labor productivity (4)	5-year exit rate (5)
log(ratio service/goods production)	0.080 (0.029)	0.028 (0.003)	0.092 (0.023)	0.024 (0.004)	0.001 (0.003)
Predicted effect of a 1% tariff reduction	3.99%	1.38%	4.61%	1.20%	0.00%
Observations	48,638	43,324	43,533	43,533	48,638

Notes: Year and firm fixed effects included. Standard errors are clustered at the industry level and are in parentheses.

Source: ONS Annual Respondents Database (ARD)

This implies that the services to goods ratio increased by around 45–55 percent in the average industry compared to an industry that saw no tariff reductions at all. For comparison, the (unweighted) mean of the services-to-goods ratio across the firms in our sample doubled from 5 percent to 10 percent between 1997 and 2007.<sup>38</sup>

An alternative way of highlighting the importance of the predicted increase in services production is to look at associations with other variables of interest, such as wages or employment. In Table 7 we regress a number of firm-level variables on the service-to-goods production ratio. The results show that a 1 percent increase in the service-to-goods ratio is associated with an approximate 0.08 percent increase in firm-level total sales, a 0.028 percent increase in wages, a 0.092 percent increase in employment, and a 0.024 percent increase in labor productivity. (We do not find a statistically significant association with firm exit probabilities.) Recall our earlier prediction that the service-to-goods ratio increased by around 50 percent in an industry with average tariff reductions compared to an industry without tariff reductions. We can use this figure together with the above correlations to compute implied changes in relative firm-level outcomes. For example, according to our estimates, the 50 percent relative increase in the service ratio linked to tariff reductions is associated with a  $500.09 = 4.58$  percent increase in firm-level employment in the average industry compared to an industry without tariff reductions. The last row of Table 7 reports similar implied changes for the other variables as well. Of course, we caution that these calculations are based on simple correlations and that no causal link is implied.

## B. Robustness Checks

*Estimation Method and Functional Form.*—We first look at the importance of functional forms, data construction, and estimation method on our results. In Table 8, the dependent variable is the service intensity of the firm, i.e., the share of services in total (services plus goods) output, rather than simply the ratio of the two output types. While the coefficient magnitudes are not directly comparable to Table 4, we

<sup>38</sup> Note that these figures are not directly comparable to Figure 1 because they are not size-weighted, are based on a slightly different sample, and the denominator is different (goods revenues in this section, total revenues in Figure 1).

TABLE 8—BASELINE ROBUSTNESS—RATIO OF SERVICE TO TOTAL REVENUE

Variables	Ratio of service/ (goods + service) revenue	
	(1)	(2)
Goods import tariffs	−0.028 (0.009)	−0.030 (0.009)
Goods export tariffs	−0.036 (0.013)	−0.034 (0.014)
Services export barriers	−0.003 (0.044)	0.030 (0.041)
Services import barriers	0.381 (0.254)	0.356 (0.255)
log(labor productivity)	−0.019 (0.041)	−0.022 (0.040)
log(average wage)	−0.128 (0.071)	−0.123 (0.069)
Year FEs	Yes	Yes
Industry FEs	No	No
Firm FEs	Yes	Yes
Time trends	No	Yes
Observations	55,590	55,590
Number of firms	14,466	14,466

*Notes:* PPML regressions of the ratio of a firm's revenues from services and revenues from goods on industry tariffs, the log of firm productivity, and the log average wage. FE indicates fixed effects in the model. Time trends are two-digit UK SIC industry time trends. Standard errors are clustered at the industry level and are in parentheses.

*Source:* ONS Annual Respondents Database (ARD) and International Trade in Services Inquiry (ITIS)

see that the estimates are qualitatively similar and the coefficient on goods tariffs continues to be negative and statistically significant at the 1 percent level. In Table 9, we estimate our baseline specification via OLS. Note that the functional form is again different from the baseline—we cannot take logs of the dependent variable because of the presence of zeros and instead regress the ratio of services to goods revenues on the same regressors as before.<sup>39</sup> While OLS is likely to be biased for the reasons discussed above, it is reassuring to see that the results are qualitatively similar: increased trade liberalization is associated with a rise in the relative provision of services. Note that for conciseness, we focus on our two preferred specifications here and for each of the following robustness checks (firm fixed effects and firm fixed effects and industry trends, respectively; i.e., those corresponding to columns 6 and 7 from Table 4).

*Import Penetration Ratios.*—Table 10 presents results using sectoral import penetration ratios instead of goods tariffs as our main regressor of interest. As we have argued above, import penetration ratios are of lesser interest to policy makers and are more likely to suffer from endogeneity problems. Nevertheless, it is reassuring

<sup>39</sup> Our earlier PPML estimates assume an exponential conditional mean function, i.e.,  $E(y) = \exp(X\beta)$  so that  $\beta$  estimates a semi-elasticity.

TABLE 9—BASELINE ROBUSTNESS—OLS

Variables	Ratio of service/goods revenue					
	(1)	(2)	(3)	(4)	(5)	(6)
Goods import tariffs	−0.027 (0.005)	−0.021 (0.005)	−0.020 (0.005)	−0.004 (0.005)	−0.012 (0.009)	−0.013 (0.006)
Goods export tariffs		−0.019 (0.010)	−0.019 (0.010)	0.007 (0.016)	−0.005 (0.007)	−0.007 (0.014)
Services export barriers		0.003 (0.023)	0.004 (0.023)	0.065 (0.083)	0.001 (0.002)	0.001 (0.033)
Services import barriers	0.107 (0.030)	0.112 (0.029)	0.107 (0.028)	0.446 (0.354)	0.027 (0.031)	0.020 (0.104)
log(labor productivity)			0.020 (0.021)	0.004 (0.025)	−0.019 (0.018)	−0.019 (0.025)
log(average wage)			0.022 (0.009)	−0.002 (0.010)	0.064 (0.034)	0.064 (0.036)
Year FEs	Yes	Yes	Yes	Yes	Yes	Yes
Industry FEs	No	No	No	Yes	No	No
Firm FEs	No	No	No	No	Yes	Yes
Time trends	No	No	No	No	No	Yes
Observations	109,598	107,073	97,502	97,502	79,160	79,160
Number of firms	46,164	45,232	40,948	24,578	22,606	22,606

Notes: OLS regressions of the ratio of a firm's revenues from services and revenues from goods on industry tariffs, the log of firm productivity, and the log average wage. FE indicates fixed effects in the model. Time trends are two-digit UK SIC industry time trends. Standard errors are clustered at the industry level and are in parentheses.

Source: ONS Annual Respondents Database (ARD) and International Trade in Services Inquiry (ITIS)

to see that we obtain qualitatively similar results when using this alternative measure of import competition. As seen in Table 10, higher import penetration has a positive and significant impact on the service-to-goods ratio, with a one percentage point increase in import penetration raising relative service production by approximately 1.4 percent.

*Focus on Domestic Sales.*—The ratio of services to goods revenues, which is the focus of the baseline specification (1), includes exports as well as domestic sales. Export revenues from any location  $n$  will depend on trade barriers imposed by that location on the exports of firm  $i$  (proxied by  $\tau_{jtG}^X$  and  $\tau_{jtS}^X$  in specification (1)) but also on the barriers imposed on firms from third markets. Unfortunately, we do not have data for such third-market trade barriers and multi-collinearity issues would prevent their inclusion in any case. As a simple robustness check we focus instead on domestic revenues in the construction of our dependent variable, rather than total revenues (which also include export revenues). That is, we construct domestic services revenues ( $R_{ijtS}^{DOM}$ ) as total services revenues minus services exports. Unfortunately, for our sample period the ARD only contains data on export revenues for services but not for goods. Thus, we continue to use total goods revenues as the denominator of our dependent variable. For comparison with our earlier results from Table 4, we also estimate a specification with  $R_{ijtS}^{DOM}$  as the dependent variable.

In Table 11 (columns 1–2), we regress the newly constructed revenue ratio ( $R_{ijtS}^{DOM}/R_{ijtG}$ ) on the same variables as in our baseline specification. The results are



TABLE 10—BASELINE ROBUSTNESS—IMPORT PENETRATION

Variables	Ratio of service/goods revenue	
	(1)	(2)
Import penetration	1.429 (0.724)	1.431 (0.724)
Goods export tariffs	−0.148 (0.064)	−0.149 (0.064)
Services export barriers	0.006 (0.237)	0.005 (0.237)
Services import barriers	−0.419 (0.673)	−0.424 (0.675)
log(labor productivity)	−0.406 (0.306)	−0.406 (0.306)
log(wage)	0.842 (0.356)	0.842 (0.356)
Year FEs	Yes	No
Industry FEs	No	No
Firm FEs	Yes	No
Time trends	No	Yes
Observations	31,573	31,573
Number of firms	8,213	8,213

Notes: PPML regressions of the ratio of a firm’s revenues from services and revenues from goods on goods import penetration, industry tariffs, the log of firm productivity, and the log average wage. FE indicates fixed effects in the model. Time trends are two-digit UK SIC industry time trends. Standard errors are clustered at the industry level and are in parentheses.

Source: ONS Annual Respondents Database (ARD) and International Trade in Services Inquiry (ITIS)

very similar to our baseline results from Table 4. When we use domestic services revenues as our dependent variable in Table 11 (columns 3–4), we obtain slightly larger coefficient estimates in absolute terms on our manufacturing import tariff regressor, but otherwise the pattern of results is very similar to the one presented in Table 5. A possible explanation for these similarities is that services exports accounted for only a relatively small fraction of total manufacturing services revenues over our sample period (19 percent on average).

*Different Samples of the Data.*—As noted in Section IA the ARD dataset consists of the universe of large firms and a sample of small and medium sized firms (those with fewer than 100 or 250 employees depending on the year). As a result, some firms are in our dataset for only a brief period (often only a single year) while others are in the dataset in all years (large firms who entered prior to our period and did not exit during it). In this subsection, we simply repeat our baseline specification (equation (1), estimates reported in Table 4), but estimate the regressions across a sample of firms with *at least six years* tenure in our dataset, and then across a sample of firms with *at most five years* tenure.<sup>40</sup> We relegate these results to the online

<sup>40</sup>These tenure lengths were chosen as the midpoint of the ranges of tenures in our data (1 to 11 years). In unreported results, we repeat the analysis for different tenure length cases, and these are available on request. The results are consistently similar across samples.

TABLE 11—USING DOMESTIC SERVICES REVENUES IN THE CONSTRUCTION OF THE REVENUE RATIO

Variables	Ratio of service/goods revenue		Domestic services revenue	
	(1)	(2)	(3)	(4)
Goods import tariffs	−0.248 (0.078)	−0.253 (0.079)	−0.085 (0.027)	−0.087 (0.025)
Goods export tariffs	−0.129 (0.080)	−0.126 (0.081)	−0.092 (0.061)	−0.092 (0.065)
Services export barriers	0.113 (0.233)	0.167 (0.169)	−0.028 (0.168)	−0.006 (0.166)
Services import barriers	−0.349 (0.798)	−0.889 (0.807)	−0.111 (0.398)	−0.218 (0.534)
log(labor productivity)	−0.172 (0.231)	−0.171 (0.231)	0.016 (0.123)	0.016 (0.122)
log(average wage)	0.981 (0.382)	0.992 (0.383)	0.310 (0.128)	0.308 (0.133)
Year FEs	Yes	Yes	Yes	Yes
Industry FEs	No	No	No	No
Firm FEs	Yes	Yes	Yes	Yes
Time trends	No	Yes	No	Yes
Observations	44,883	44,883	46,303	46,303
Number of firms	11,132	11,132	11,425	11,425

Notes: PPML regressions of the ratio of a firm's revenues from domestic services and revenues from goods on industry tariffs, the log of firm productivity, and the log average wage. FE indicates fixed effects in the model. Time trends are two-digit UK SIC industry time trends. Standard errors are clustered at the industry level and are in parentheses.

Source: ONS Annual Respondents Database (ARD) and International Trade in Services Inquiry (ITIS)

Appendix (Table A4), but note that the estimates are virtually unchanged compared to the baseline results on the full sample. We conclude that there is nothing in particular about our sample of firms that is driving the results.

*Goods Tariffs—Trade Impact and Exogeneity.*—We now discuss two issues related to our use of goods import tariffs as our main regressor. First, a necessary condition for all the mechanisms we discuss in Section II is that import tariff reductions increased import competition. A simple regression of imports and import penetration ratios on goods import tariffs confirms that goods tariff reductions did indeed lead to significant increases in imports and import penetration ratios (see Table A5 in the online Appendix). Specifically, a 1 percentage point reduction in MFN tariffs led to a 9.4 percent increase in total UK goods imports and a 4.34 percentage point increase in the UK's import penetration ratio.

Second, as discussed in Section IB, we believe that import tariff reductions were largely exogenous given the institutional setting within which they were negotiated. Here, we provide additional evidence that individual UK firms and sectors did not influence WTO tariff negotiations in a way that is systematically related to their current outcomes (e.g., struggling UK firms may make efforts to maintain high tariffs). In Table 12, we present the results of industry-level regressions in which the dependent variable is the change in industry tariffs between 1997 and 2007 and the regressors are the industry growth rates of average wages, employment and sales in the pre-period, 1992 to 1996. In other words, we ask whether observed tariff variation is predicted by

TABLE 12—TARIFFS AND INDUSTRY CHARACTERISTICS

Variables	$\Delta$ Goods import tariffs			
	(1)	(2)	(3)	(4)
$\Delta$ Average wage	-0.021 (0.024)			-0.017 (0.024)
$\Delta$ Employment		0.000 (0.004)		0.008 (0.007)
$\Delta$ Sales			-0.004 (0.004)	-0.009 (0.006)
Constant	-0.533 (0.021)	-0.520 (0.015)	-0.518 (0.015)	-0.526 (0.021)
Observations	225	225	225	225
$R^2$	0.003	0.000	0.004	0.014

Notes: Industry-level regressions in which the dependent variable ( $\Delta$ Goods import tariffs) is the change in industry tariffs between 1997 and 2007, and the regressors are the industry growth rates of average wages, employment, and sales in the pre-period, 1992 to 1996.

lagged industry outcomes. Table 12 suggests that these variables have no predictive power. Thus, to the extent that industry outcomes reflect the experience of the firms within those industries that are most likely to engage in lobbying, these results suggest no relationship between the outcomes of those firms and future tariff changes. We acknowledge that some endogeneity concerns might remain, however. If UK policy makers based their negotiating position on expectations about the future performance of UK industries, and if these expectations influenced the EU's negotiating position and led to changes in the outcome of multilateral tariff negotiations in the WTO, tariffs could be correlated with other contemporaneous forces that also shape the transition of manufacturing from goods to services.

*Attrition and the Role of Firm Exit.*—The main determinant of firms' disappearance from our dataset is the sampling design of the ARD, which only surveys a randomly chosen sample of smaller firms in a given year. By construction, this form of sample attrition is random and will not be related to trade liberalization. However, firms will also drop out of the sample if they go bankrupt and exit the market. This could potentially explain our results if firms that produce relatively little service output (i.e., are primarily, or solely, goods producers) are driven out of the market due to trade liberalization. In this sense, the results may, in part, reflect a change in the composition of firms in the market rather than simply an on-average, within-firm shift toward services. In Table 13, we report the results of a standard attrition probability regression in which the dependent variable is a binary indicator for whether a firm exits the sample due to closure at some point during the period 1997–2007.<sup>41</sup> The regressors are the average annual change in import tariffs faced by

<sup>41</sup> We use the Business Structure Database (BSD) to construct this exit indicator. The BSD is constructed from snapshots of the UK's business registry and essentially contains the universe of incorporated firms. Given that the ARD sample is drawn from the BSD, we can link the exit indicator to our regression sample. The indicator takes the value of one if employment reported in the BSD drops to zero or if the firm disappears from the BSD at some point during the period 1997–2007.

TABLE 13—FIRM ATTRITION AND TARIFFS

Variables	Exiter = 1		
	(1)	(2)	(3)
$\Delta$ Goods import tariffs	−0.039 (0.035)	−0.045 (0.036)	−0.048 (0.039)
Initial service/goods revenue	−0.002 (0.004)	−0.015 (0.019)	−0.030 (0.030)
$\Delta$ Goods import tariff $\times$ initial service/goods revenue	−0.005 (0.026)	−0.013 (0.026)	−0.019 (0.029)
$\Delta$ Services import barriers		−0.193 (0.086)	−0.219 (0.090)
$\Delta$ Services import barriers $\times$ initial service/goods revenue		−0.131 (0.203)	−0.224 (0.300)
$\Delta$ Goods export tariffs			0.016 (0.045)
$\Delta$ Goods export tariff $\times$ initial service/goods revenue			−0.028 (0.027)
$\Delta$ Services export barriers			−0.002 (0.001)
$\Delta$ Services export barriers $\times$ initial service/goods revenue			0.003 (0.008)
Observations	40,732	40,317	38,827
$R^2$	0.000	0.001	0.002

Notes: Dependent variable (Exiter = 1) is 1 if the firm exits the BSD (employment falls to zero) at some point during the period 1997 to 2007. The firm can enter at any point. Independent change variables (denoted  $\Delta$ ) are average annual changes over the lifetime of the firm (could be fewer than 11 years). Standard errors are clustered at the industry level and are in parentheses.

the firm over the firm's tenure (which could be fewer than the maximum 11 years), the firm's initial goods-to-services ratio, and the interaction between tariffs and the initial ratio. We see in Table 13 that goods import tariffs are negatively related to exit probabilities although that effect is not statistically significant (column 1).<sup>42</sup> More importantly, the coefficient on the interaction term is also close to zero and is insignificant, indicating that differential attrition is unlikely to explain our results. In columns 2–3, we also interact the three other trade barriers measures with initial goods-to-services ratio, again finding no evidence for differential attrition.

*The Role of Offshoring.*—Next, we consider evidence for one of the mechanisms discussed in Section II, offshoring. It is possible that the pattern observed in the regression results above may be due to an increase in geographic specialization on the part of multinationals. In other words, in response to lower manufacturing import tariffs UK firms may simply be moving their goods production overseas,

<sup>42</sup> At first sight, this seems to contradict previous findings in the literature that trade liberalization increases exit probabilities. We note, however, that our estimate is close to statistical significance ( $p$ -value of 0.2) and is of economically significant magnitude (a 1 percentage point reduction in import tariffs increases the likelihood of exit by around 4–5 percentage points). One explanation of the lack of statistical significance might be measurement error in the dependent variable (the exit indicator). As discussed by Criscuolo, Haskel, and Martin (2003), the underlying firm registry data (the BSD) does not continuously update employment information for many of the smaller firms so that firms that exit are sometimes still listed as having positive employment.

i.e., offshoring goods production while increasing their focus on the provision of headquarters services. Relatedly, Bernard and Fort (2013) note the prevalence of factoryless manufacturing firms in the United States, which they find primarily consist of firms that focus their activities on goods design while also coordinating the manufacture and assembly of products in (often) overseas locations. It is therefore possible that we are simply observing a trend toward more factoryless firms in the United Kingdom. It is important to note that these two phenomena may be distinct; whereas offshoring typically denotes the movement of intermediates production to overseas locations, factoryless firms are typically importing final goods from overseas. We therefore take two approaches in our exploration of this issue, described below. We also note that the possibility of either phenomena occurring does not undermine the goal of the paper, which is simply to estimate the relationship between goods trade liberalization and increased services provision on the part of UK firms, independent of the firm's motivations for the transition. It does, however, potentially add nuance to the story, as it addresses whether firms are simply ceasing goods production in the face of competition, or are relocating goods production.

First, we can directly test for increased provision of headquarter services by simply repeating regression (1); but, rather than using domestic services revenues as the dependent variable, we instead use the value of firms' exports of services to affiliated foreign enterprises. This value is independently recorded as a unique service type within the ITIS dataset, and should be associated with increasing production fragmentation within the firm. That is, if firms do indeed respond to goods trade liberalization by focusing their domestic activities on the provision of headquarters services, we should observe a positive correlation between import tariff reductions and services exports to affiliated enterprises (our proxy for headquarters service provision)<sup>43</sup> Table 14 shows that there is no evidence for this hypothesis goods tariff reductions actually seem to reduce exports of affiliate services although the coefficient is not statistically significant.<sup>44</sup>

As a further test of the specific role of offshoring (i.e., trade in intermediates), we add controls for intermediate input tariffs in our estimation of equation (1). (See Section IB for a description of the construction of these tariffs.) Intuitively, if UK manufacturing firms offshore manufacturing input production and re-import intermediate inputs, the shift out of domestic goods production and into services should be made easier by lower tariffs on intermediates because this reduces the cost of importing intermediates. Results are reported in columns 3 and 4 of Table 14, where we find that the main results are virtually unchanged when these controls

<sup>43</sup> We construct exports of affiliate services by matching our regression sample (which is from the ARD) to the International Trade in Services Inquiry (ITIS). If a firm cannot be matched and reports zero services exports or zero services production in the ARD, we set affiliate exports for that firm to zero. There are also a few firms that report positive services exports in the ARD but cannot be matched to the ITIS; we drop these from our sample. (Results are similar if we set affiliate services exports for such firms to zero instead of dropping them.)

<sup>44</sup> In unreported results, we also estimated our most basic specification, which only includes year fixed effects and the two import barrier variables (similar to column 1 of Table 4). Here, the coefficient on manufacturing import tariffs was indeed negative and significant, although its magnitude was only around one-fourth of the effect of import tariffs on total services sales. Once we include additional control variables and more restrictive sets of fixed effects, however, the import tariff regressor becomes insignificant.

TABLE 14—EXPORTS OF HEADQUARTERS SERVICES AND INTERMEDIATE INPUTS

Variables	Exported HQ services		Ratio of service/goods revenue	
	(1)	(2)	(3)	(4)
Goods import tariffs	0.065 (0.048)	0.075 (0.047)	−0.211 (0.064)	−0.221 (0.066)
Goods input tariffs			−0.107 (0.153)	−0.152 (0.164)
Goods export tariffs	0.174 (0.171)	0.269 (0.151)	−0.053 (0.047)	−0.053 (0.047)
Services export barriers	−2.319 (3.248)	−2.351 (3.502)	0.0382 (0.087)	0.123 (0.094)
Services import barriers	−0.718 (1.070)	−0.454 (1.007)	−0.187 (1.028)	−0.845 (1.244)
log(labor productivity)	−0.437 (0.156)	−0.412 (0.161)	−0.277 (0.227)	−0.274 (0.226)
log(average wage)	−0.806 (0.346)	−0.791 (0.346)	0.959 (0.359)	0.956 (0.359)
Year FEs	Yes	Yes	Yes	Yes
Industry FEs	No	No	No	No
Firm FEs	Yes	Yes	Yes	Yes
Time trends	No	Yes	No	Yes
Observations	2,020	2,020	54,905	54,905
Number of firms	339	339	14,284	14,284

*Notes:* PPML regressions of the ratio of a firm's revenues from services and revenues from goods on industry tariffs, the log of firm productivity, and the log average wage. FE indicates fixed effects in the model. The sharp drop in the number of observations is due to the fact that firms that never export headquarter services are dropped from the sample as they do not contribute to the fixed-effect Poisson likelihood function (also see footnote 33). Time trends are two-digit UK SIC industry time trends. Standard errors are clustered at the industry level and are in parentheses.

*Source:* ONS Annual Respondents Database (ARD) and International Trade in Services Inquiry (ITIS)

are included. Furthermore, the coefficient on intermediate input tariffs is negative, as expected, but statistically insignificant.<sup>45</sup> We conclude that a shift toward increased relative provision of headquarters services in response to trade liberalization is unlikely to have played a major role over our sample period.<sup>46</sup>

### C. Determinants of Firms' Response to Trade Liberalization

We next estimate specification (2) in which relative firm-level service-to-goods revenues are still the dependent variable, but goods import tariffs are now interacted

<sup>45</sup> One explanation for this negative finding is that reduced intermediate input tariffs also have the additional effect of making intermediates imported from outside the firm's boundaries cheaper, hence, lowering production cost. If this cost-reducing effect is stronger for goods than service production, lower input tariffs will induce a relative shift toward good production, partially offsetting the offshoring effect just discussed. Unfortunately, our data do not allow us to further quantify the relative importance of these two channels.

<sup>46</sup> In unreported results, we also implemented a version of the approach taken by Autor et al. (2014). In short, we explored the UK industry-level impact of Chinese import penetration, where we instrumented for Chinese import penetration with import penetration in non-UK high-income countries over our period, 1997–2007. We find results consistent with those reported here—i.e., relatively greater Chinese import penetration is associated with a relatively larger shift toward services across UK industries. These results are available upon request.



TABLE 15—INTERACTION REGRESSIONS AND BEGINNING-OF-PERIOD FIRM-LEVEL COVARIATES

Variables	Ratio of service/goods revenue				
	(1)	(2)	(3)	(4)	(5)
Goods import tariffs	−0.139 (0.244)	−0.198 (0.307)	−0.178 (0.317)	−0.184 (0.341)	−0.148 (0.348)
Goods export tariffs	−0.080 (0.059)	−0.082 (0.059)	−0.081 (0.059)	−0.081 (0.058)	−0.077 (0.059)
Services export barriers	0.129 (0.156)	0.128 (0.157)	0.128 (0.156)	0.129 (0.157)	0.141 (0.157)
Services import barriers	1.242 (0.792)	1.253 (0.795)	1.240 (0.792)	1.228 (0.764)	0.963 (0.744)
Goods import tariff × initial R&D	−0.110 (0.057)	−0.114 (0.056)	−0.111 (0.058)	−0.112 (0.060)	−0.102 (0.058)
Goods import tariff × initial capital investment	0.072 (0.053)	0.074 (0.051)	0.072 (0.052)	0.073 (0.052)	0.066 (0.051)
Goods import tariff × log(initial labor productivity)	0.039 (0.035)		0.028 (0.055)	0.027 (0.056)	0.020 (0.053)
Goods import tariff × log(initial average wage)		0.063 (0.064)	0.025 (0.110)	0.028 (0.117)	0.027 (0.115)
Goods import tariff × initial service revenue				−0.010 (0.081)	−0.009 (0.079)
log(average wage)	0.311 (0.394)	0.297 (0.386)	0.305 (0.392)	0.303 (0.387)	0.293 (0.384)
log(labor productivity)	0.578 (0.171)	0.585 (0.172)	0.581 (0.176)	0.580 (0.172)	0.579 (0.172)
Year FEs	Yes	Yes	Yes	Yes	Yes
Industry FEs	No	No	No	No	No
Firm FEs	Yes	Yes	Yes	Yes	Yes
Time trends	No	No	No	No	Yes
Observations	7,151	7,151	7,151	7,151	7,151
Number of firms	1,322	1,322	1,322	1,322	1,322

*Notes:* PPML regressions of the ratio of a firm's revenues from services and revenues from goods on industry tariffs, the log of firm productivity, and the log average wage. FE indicates fixed effects in the model. Time trends are two-digit UK SIC industry time trends. Standard errors are clustered at the industry level and are in parentheses.

*Source:* ONS Annual Respondents Database (ARD) and International Trade in Services Inquiry (ITIS)

with additional regressors, i.e., we allow for firm heterogeneity in the response to trade liberalization. As discussed, the aim of this exercise is to provide evidence for or against the mechanisms discussion in Section II. Table 15 reports the results. Column 1 includes interaction terms between goods import tariffs and initial R&D stocks (normalized by firm sales), initial physical capital stocks (also normalized by firm sales), and the initial firm average wage, respectively.<sup>47</sup> In column 2, we use labor productivity instead of wages as a proxy for the skill-intensity of production and in column 3 we include both.<sup>48</sup> In column 4, we further control for the initial

<sup>47</sup> We note that when we include R&D stocks our sample shifts toward R&D-intensive firms due to the fact that our source for the R&D information, the BERD, samples firms that are relatively likely to engage in R&D.

<sup>48</sup> As discussed previously, labor productivity might also play a role if the transition into services production requires a fixed cost investment. This investment would only be profitable for more productive firms, and we should observe a stronger shift into services for such firms in response to the tariff reductions.

share of services in total sales to account for the possibility that firms with higher initial service production might find the shift into services easier. Finally, column 5 adds 2-digit industry time trends.

Firstly, the results indicate a role for R&D in promoting the firm's response to trade liberalization. The coefficient on the interaction term is negative and statistically significant throughout and is not much affected by the inclusion of additional control variables. Firms with higher initial R&D stocks thus see a stronger shift into services relative to goods revenues as manufacturing import tariffs fall. At the same time, we find little impact on the transition to services from any of the other variables. A higher initial capital intensity is associated with a less pronounced transition, but the effect is not statistically significant at conventional levels. In addition, if we take the initial average wage as a proxy for initial skill, it is clear that the most low-skill-intensive firms are not necessarily the most responsive to the liberalization episode. This points away from the simple Heckscher-Ohlin channel discussed in Section II. Having also ruled out the offshoring channel above, the evidence suggests a prominent role for the knowledge-intensity of the firm, as proxied by the R&D stock, in driving the shift toward increased relative services provision in the face of trade liberalization.

It therefore seems that trade liberalization in the goods market leads firms to shift toward increased provision of services in the face of falling import barriers, and that the most expertise-intensive firms are the most responsive. This evidence seems to favor a mechanism by which accumulated expertise allows firms to shift into increased service provision. We note, however, that it is also consistent with a more nuanced Heckscher-Ohlin mechanism in which R&D intensity itself is a source of comparative advantage.<sup>49</sup>

## V. Concluding Remarks

In the face of trade liberalization, domestic firms are often forced out of the market, whereas others adapt and survive. In this paper, we have focused on a new channel of adaptation, namely the shift toward increased provision of services in lieu of goods production. Using firm-level data for the United Kingdom over the period 1997–2007, we have explored the link between lower manufacturing import tariffs and the firm's tradeoff between goods production and the provision of services, finding that lower import tariffs on goods caused firms to shift into services provision, and out of goods production. The magnitude of our results is highly significant, both statistically and economically.<sup>50</sup>

We also examined the factors influencing the extent of the transition into services. We found that a firm's initial stock of R&D is strongly associated with a successful transition, while the average skill level of the firm (as proxied by average wages), its productivity, its capital stock, and initial level of service production play little

<sup>49</sup>In addition, to the extent that our proxy for skill is imprecise, our R&D variable may also be picking up additional variation in skill across firms.

<sup>50</sup>As a comparison to somewhat related work, Chatterjee, Dix-Carneiro, and Vichyanond (2013) explores the response of multi-product firms to exchange rate shocks, finding a large response in terms of the number of products added in the face of an exchange rate depreciation.

direct role. While we interpret this as evidence that a firm's accumulated expertise may be a key asset in surviving import competition, we note that this does not rule out a more nuanced Heckscher-Ohlin mechanism in which R&D intensity itself is a source of comparative advantage.

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